

Event speaker management guidance

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For ease of event setup, HBA has developed the below two-step guidance to ensure the speaker administration pieces are taken care of in a timely manner.

Step 1: immediately upon confirmation of the speaker's participation and *before* setting the event up for registration...

Request that the speaker create an HBA account or update their current HBA account (*please note, links below go direct to our front-facing HBA Help Center so can be shared directly with the speaker*)

1. **Create an HBA account** (if they don't already have one). They do not need to become a member and can just create a guest account. Once they create their account, please inform them that they will need to complete the tasks listed in step 2 below. OR
2. Update their HBA profile (if they already have one), specifically:
 - o **Add or edit their profile picture** if needed
 - o Ensure their **title** and **company information** is accurate
 - o **Add a link to their speaker bio**
3. While in their profile, **complete the HBA Speaker Agreement**. If they have completed their speaker agreement, it will be reflected in the event's registration report once they have registered. **This only needs to be done once per calendar year.*

Why is this?

During the **event setup process**, **HBA's system pulls your speaker's information directly from their existing HBA profile**. If they do not have an HBA profile, you will not be able to add them to your event; or if their profile information is out of date/inaccurate, it will appear that way on your registration page.

HBA staff are not allowed to edit speaker profile information (such as their title, company) or add anything to their profile (such as a headshot or speaker bio) per HBA policy and GDPR regulations. We rely entirely on the individual to ensure their profile information accurate.

For these reasons and to ensure you are not held up during the planning process, it is very important that speakers all have accurate HBA profiles before you even begin the event setup process. If a speaker is not willing to do the above steps, please let them know that, unfortunately, they will not be able to participate in the event as a speaker.

Step 2: once your event is open for registration...

HBA will notify you and send you all your promo codes. At that time, prompt **your speaker to register for the event using the HBA speaker code**. Here are instructions, should they need assistance registering:

- **Registering for an HBA event**
- **Registering *someone else* for an HBA event** (if they have an assistant, etc registering them)
- **Using a promo code**

Once these required administrative items are complete, you should be able to focus on ensuring the speakers are prepared for the live aspects of the event.
