

# HBA staff

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HBA is almost entirely volunteer-led, but we have a few staff members to support and guide our volunteer leaders and provide support for the organization's growth and success. The HBA Central Staff Team assists the CEO in efficiently implementing the board's strategic objectives and in supporting the organization's global operations. The team is dedicated to providing the best member, volunteer, and partner experience while delivering on HBA's value proposition. A current listing of HBA Central Staff can be found [here](#).

## A Culture of Success

Achieving our vision demands a full commitment to our core values from every team member. We strive to exemplify our values in everything we do. We lead as customer-focused innovators, committed to fair access and opportunity for advancement for all healthcare leaders. With accountability, we give grace, we listen deeply, honor all multidimensional perspectives, and we seek to maintain a representative workforce that reflects the communities we serve. Through collaboration as a team, pursuit of continuous learning, and cultivation of welcoming spaces where all voices are valued, we believe we are accelerating progress. We believe our shared values foster a culture that accelerates innovation, change and positive outcomes. That's #HBAimpact.

## HBA Core Values

Core Value	Meaning in Action
We Are Customer Focused	We listen, create, and deliver excellence for women leaders.
We Innovate	We build boldly for the future, take risks, and seek advancement.
We Are Accountable	We do what we say and own the results.
We Give Grace	We assume good intent and value people.
We Operate as a Team	We commit to shared goals and practice effective communication.
We Pursue Progress	We value impact over tradition.
We Honor	We consider it a privilege to work with one another.

## Need Help??

For Help With....	Contact:
Event/program planning	events@hbanet.org

Event registration issues	events@hbanet.org
Event setup questions	events@hbanet.org
Existing corporate partnerships	corporatepartners@hbanet.org (HBA account management team)
Finance, budgets, expenses, payments, etc	finance@hbanet.org
Individual membership questions	membership@hbanet.org
Marq (formerly LucidPress) help	marketing@hbanet.org
Membership/volunteer engagement	membership@hbanet.org
New location inquiries	hba@hbanet.org
New Corporate Partnership inquiries	sales@hbanet.org
Social Media help	marketing@hbanet.org
Updating Website	marketing@hbanet.org
Volunteer Awards	volunteer@hbanet.org
Volunteer questions (access to reports, community, etc.)	volunteer@hbanet.org

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