

Role and Authority

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The role of the Mediation team is to provide facilitation, advice, and support to parties in conflict, with the ultimate goal of helping the parties themselves resolve their own conflict. In providing service to the parties in conflict, the committee may request information from the parties, share relevant information with the parties, facilitate conversations, give feedback, and make recommendations. The committee is not responsible for resolving the conflict, but rather provides a written recommendation for resolution. The parties agree to go through the mediation process until the committee deems that the issue is resolved or the parties decide to progress to the formal removal of the board member(s) as per the HBA removal policies.
