

I never heard back in regard to my submitted event

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Check your event confirmation email first that is sent to you as soon as your event is submitted, please check your spam/junk folder. Both the submitter and HBA receive a confirmation when an event is submitted. Approval updates and requests for additional information are often sent through the same communication thread.

Before Contacting HBA

To help us resolve your request more quickly, please include:

- Event confirmation email (If you're not able to locate it proceed to the second and third bullet point)
- Event title
- Event date
- Specific question or issue (Screenshots are preferable)

Response Times

Please allow standard processing time 24-48 hours before following up unless your event is approaching an urgent deadline.

Need Additional Assistance?

If you have reviewed the FAQs and are still experiencing an issue, please contact HBA at events@hbanet.org and provide as much detail as possible, including screenshots when available. This helps our team investigate and resolve issues more efficiently.
